

8 Are there any guarantees?

Yes! We're so sure that you will be completely satisfied with the TLC Program that if after your first visit this program has not met your expectations, you can cancel the contract and pay only for the portion of the service used.



9 We're interested, what do we do next?

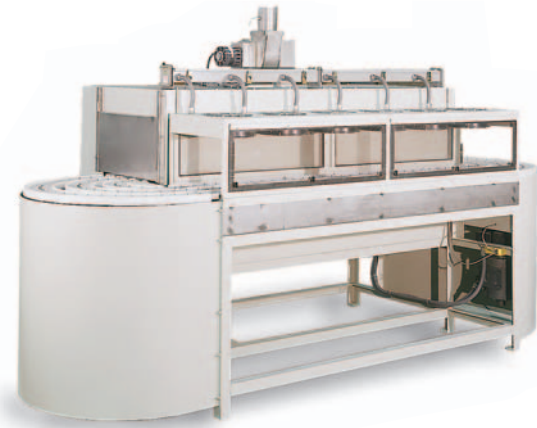
Simply contact TPS and give a description of what equipment you would like to have covered. Include the brand, model, serial number and frequency of service that you prefer. TPS will contact you in a couple of days with a quotation for the coverage and further description of the services that we provide.

Contact TPS:

Phone: (570) 538-7200

Fax: (570) 538-7391

E-mail: TPSservice@tps.spx.com



GRUENBERG, BLUE M, TENNEY, LUNAIRE

Mailing Address: P.O. Box 150 | White Deer, PA 17887-0150 | USA |

Phone: (570) 538-7200 | Fax: (570) 538-7380

Physical Address: 2821 Old Route 15 | New Columbia, PA 17856-9396 | TPSinfo@tps.spx.com

MPH & LINDBERG

3827 Riverside Road | Riverside, MI 49084 | USA |

Phone: (269) 849-2700 | Fax: (269) 849-3021 | TPSinfo@tps.spx.com

KAYEX

1000 Millstead Way | Rochester, NY 14624 | USA |

Phone: (585) 235-2524 | Fax: (585) 436-2396 | TPSinfo@tps.spx.com

Specifications and Product Information are subject to change without notice.

TLC PREVENTATIVE MAINTENANCE PROGRAM



TPS TLC Brochure 4-2007 Rev 3



The TPS TLC Program

An annual preventative maintenance service

1 What is the TLC Program?

TLC stands for...
Tune, Lubricate and Calibrate

The TLC Program is an annual preventative maintenance service for all Tenney, Lunaire, Gruenberg, BlueM and other environmental, stability and cycling chambers.

2 What the TLC Program is not?

NOT a program where you pay for services that you may never need.

NOT just a maintenance program - with TLC you get many other services specifically tailored to your equipment.

NOT a warranty program - TLC does not cover equipment failures. However, if you choose to have us perform the repair, you will receive discounts over factory list pricing for parts and labor. And of course, you get factory trained technicians to perform the work.



3 Why do we need the TLC Program?

To ensure that you have the tools at your disposal to run your business with confidence that...

Your equipment is safe.

You won't lose samples or production when a piece of equipment goes down.

Your equipment is operating as designed at full performance and efficiency.

Your organization's accreditation is never compromised.



4 What specifically does the TLC Program provide?

1. Scheduled calibration, routine maintenance, cleaning and lubrication of all covered equipment.

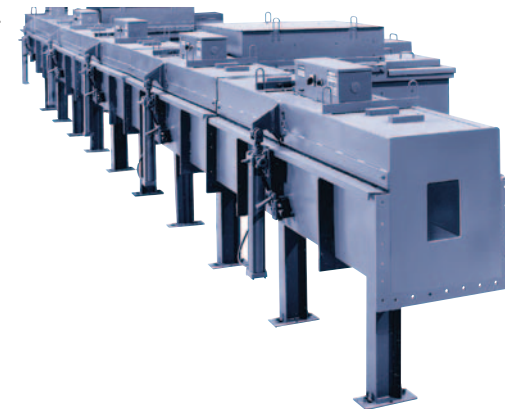
2. Regular inspection reports on each piece of covered equipment with specific details of any signs of wear or eminent failure.

3. Discounts on regular repair services - 15 percent off labor and 10 percent off factory list for parts.



5 Sounds great, but what does it cost?

Your annual fee for the TLC program will depend on the frequency of maintenance visits and the quantity of equipment covered. Some of our clients pay as little as \$2.17 per piece of equipment per day. For a quotation to cover your equipment, call our services department at (570) 538-7200 or e-mail TPSService@tps.spx.com.



6 What kind of equipment can be covered by the TLC Program?

The TLC Program can cover any Tenney, Lunaire, Gruenberg or Blue-M equipment as well as virtually any stability, environmental or cycling chambers.

7 Some of our equipment is new and still under warranty. Why would we want the TLC Program?

The TLC Program offers many services that the warranty doesn't. The warranty covers only defective components after they have failed. It doesn't include preventative measures that could avoid the down time all together.